

### REGIONAL PLANNING CONSORTIUM

# CNY RPC 1st Quarter Board Meeting

February 4<sup>th</sup> at 10 am to 12 pm Onegroup Center 706 N. Clinton Street, Syracuse NY

10:00 am	Introductions/Approval of December 2018 Minutes (Motion Requested)
10:05 am	RPC Logical Model/Board Expectations Review
10:20 am	OMH HCBS Data Presentation
10:40 am	<b>Current/Additional Issues Discussion</b>
11:20 am	Work Group/Subcommittee Updates
11:50 am	RPC Updates
12:00 pm	Adjourn (Motion Requested)

## **Important Dates to Remember:**

- 2nd Quarter Board Meeting: May 6<sup>th</sup> 2019 from 10 am to 12 pm at TBD
- HARP/HCBS Workgroup: February 13<sup>th</sup> 2019 from 10 am to 11 pm at Liberty Resources
- <u>Children and Families Subcommittee</u>: February 6<sup>th</sup> 2019 from 10am to 12 pm at Liberty Resources
- Workforce Development Group: February 25th 2019 from 10 am to 12 pm at Onegroup Center

### 2019 Board Meeting Dates:

- 1. May 6<sup>th</sup> 2019 from 10 am to 12 pm
- 2. September 16<sup>th</sup> 2019 from 10 am to 12pm
- 3. December 9<sup>th</sup> 2019 from 10 am to 12 pm

Questions about this process can be answered by your RPC Coordinator
Katie Molanare
<a href="mailto:km@clmhd.org">km@clmhd.org</a>
518-391-8535



# **Board Meeting Attendance:**

Mark Thayer- DCS/Co-Chair	Scott Ebner-HHSP
Yvette Borne- CBO	Lauren Wetterhahn- KP
Nicole Kolmsee-DCS	Leslie Ann Regan-KP
Carrie Doran-CBO	Christopher Emerson-KP
Robin O'Brien-DCS	Debra Meyer-BHO
Wil Murtaugh-CBO	Teisha Cook- DCS
Linda Lopez- CBO	Jason Meyers-PFY
Cassandra Sheets-CBO	Rachel Kramer-KP
Jennifer Daly-PFY	Monika Taylor-HHSP
Carole Hayes-Collier-PFY	Stephanie Pestillo-MCO
Katharine O'Connell-MCO	Deanne Meyers-Acome-HHSP
Joan Buckley White-HHSP	Beth Hurny-KP
Marni Millet-OASAS	Laura Zocco-OMH
Colleen Klintworth-MCO	Lisa Alford-DCS
Joel Campagnola-PFY	

### **Guest Member Attendance:**

Ashton Nelson	Lisa Tanner
Tracy Walker	Dawn Litherland
Liz Smith	Brenda Streeter
George Blakesee	Joan Godlewski
Kelly Lane	Jennifer Vandyke
Karylanne Kelly	Cathy Hoehn
Beth Solar	Mat Roosa
Matt Spitzmueller	Mariah

# **Board Members Not Attendance:**

Timothy Hammond-KP	Patricia Berthod-PFY
Richard Jobin-OCFS	Mica Gonzalez-PFY
Jennifer Earl-MCO	Eric Stone-HHSP
Ute Gallert-HHSP	Curt Swanson-Lewis-MCO
Raymond Bizzari-DCS	Eric Bresee-CBO

# **Board Minutes**

**Introductions:** Mark Thayer welcomed the group and went around doing introductions. Those in attendance are listed above.

**Approval of December 2018 Minutes** (*Motion Requested*): Board was asked to review the board meetings from their December Board Meeting. Cassandra Sheets made the first motion to



approve the minutes. Carole Hayes Collier seconded the motion. All in favor, non-opposed, meeting minutes were approved and will be posted on the CLMHD website

RPC Logical Model/Board Expectations Review: Katie reviewed with the board members the RPC Logic Model (see attached) to review the scope of the RPCs. There were no questions. Katie also reviewed Board Expectations with the board (see attached)- these expectations were taken from the approved Central RPC By laws. No questions from Board Members around the logic model or Board expectations.

**OMH HCBS Data Presentation:** Laura Zocco, from OMH Central Field office presented updated Adults HCBS data (see attached). Below are comments and questions related to the presentation.

- ➤ MCOs report data to OMH on a monthly basis.
- ➤ Importance that MCOs capture consistent data around milestone and the opportunity to share best practices.
- ➤ HHH workgroup- This data will be helpful to help in the conversations with workforce
- ➤ Update on the HCBS Infrastructure project- 60 million dollars to be awarded to agencies, from the MCOs- The goal is increase access to HCBS systems (ex: find folks who are not accessed/engage, increase involvement of peers)
- ➤ Is there an opportunity to hear from the MCOs/state around the ideas agencies had to improve the process? Katie will follow up with Laura
- ➤ Questions around why people are not receiving services? Do we know more info around the needs of these folks. Discussion around ideas
- Conversations focused on those who declined HCBS services, and what happens with these folks, who follows up with them and how often
- Conversations around are services actually are person centered, and what is that people really want
- ➤ Discussions around the fragmentation of the technology of various agencies ( Health Homes, CMAs, etc.)
- ➤ Conversations around the future of VBP and how this could help increase access and efficiencies of getting connected to HCBS services
- ➤ There are targeted efforts to get people enrolled in Health Homes in the 2019 calendar year
- Focus on building relationships, which will help get people connected to services

**Current/Additional Issues Discussion:** Board reviewed the current issues in the Central RPC region- to assess what is still relevant and to prioritize. See attached document for additional detail



- ➤ Issue #1 (Community Referral Form): The group discussed this issue that was mentioned back in 2017. It was mentioned that a community referral was only being considered for 4 subpopulations. Katie will follow up with OMH to clarify these populations. The group agreed this issue is no longer relevant and moved to discard it.
- ➤ Issue #2 (PCPs/Clinicians confusion around Health Home/HCBS Services): The group discussed this issue around PCPs/Clinicians lack of knowledge around the HCBS process. The group feels this is still an issue. It was mentioned that this is an educational issue and should be referred to the workgroups. Katie will add this to the agenda for the next HARP/HCBS/Health Home Workgroup meeting. The group decided to move this issue to the "parking lot" until more information can be gathered.
- ➤ Issue #3 (Lack of Prescribers in region): The group discussed this issue as it was mentioned back in 2018. Since then, the Finger Lakes RPC region has addressed this issue at the State Co-Chair's meeting in November. The group decided to keep this issue on the agenda, but work to fine tune it, while also supporting the Finger Lakes RPC in their endeavors. This issue will be added to the Workforce Development Group's agenda.
- ➤ Issue #4 (Care Manager Credentialing/Certification): The group discussed this issue in length as many providers in the room are struggling to hire qualified care managers due to the educational requirements. It was noted that Health Home's specifically have a hard time hiring Care Managers do the HARP assessment, as the State requires a Bachelors for this position. However, given the payrate for these positions and the seemingly burdensome caseloads, many Bachelor applicants do not apply. Providers are noting an increase in Associate degree applicants. The group discussed how a certification/credentialing process could help those with an Associates learn the Care Manager role and hopefully be a substitute for a Bachelor's degree. Syracuse University representatives at the meeting offered to help create a pilot with providers to create a continuing education program for care managers. Questions around funding for this pilot were mentioned. CNYCC mentioned that they have some funds that could be beneficial for this pilot. The group agreed to keep this issue on the agenda and continue to build and discuss this at the workgroups.

**Additional Issues Discussion:** Katie sent out a survey to the board to gather any additional issues to discuss at the board meeting. The group touched on the issues and Katie will follow up with those who made the suggestions for the next meeting. Below were the issues identified.

- ➤ Adequate housing
- ➤ Medicaid Transportation
- Personalized Education for those in the Justice System
- > Care Manager caseloads

**Work Group/Subcommittee Updates:** Katie updated the group on the workgroups and subcommittees.

➤ **VBP-** The VBP workgroup has been disbanded- Katie will share a newsletter bi-monthly with those on the VBP listserv will relevant BHCC leads update/ CNYCC- VBP trainings etc.



- ➤ HHH- This workgroup will meet on 2/13 and will be discussing various topics related to care managers. Recently the group has been working on submitting the RPC HCBS Resource Directory on the county websites and is looking to hold a CM town hall event to gather feedback from CMs. The group is also discussing holding an HCBS panel event this summer.
- ➤ C&F- The next meeting for the subcommittee is 2/6 and the group will be discussing the current transition and how providers are educating themselves, as well as, families.
- ➤ Workforce- This workgroup recently reviewed the RPC Logic Model, as well as, created a strategic plan to keep the group focused. Topics the group has discussed involve loan forgiveness, Care Manager certification process, and holding a Human Services "job fair" for junior level students. The group is looking to involve more of the local colleges, as well as, high school guidance counselors.

RPC Updates: Katie updated the group on the Project Director search. The Conference is still taking applicants and the job description has been shared on LinkedIn, as well as, Indeed. CNYCC gave an update on a program they have built that will help providers recruit prescribers and offset the costs of searching. Katie will send out the information/application for this program to the groups. Katie also mentioned the possibility of a Data Advisory Workgroup to help with some of the discussion around gathering data for issues. Katie will send out a survey to the board to gather interest.

**Adjourn** (*Motion Requested*): Meeting was adjourned at 11:56AM. Beth Hurny made the first motion to adjourn, Carole Hayes Collier seconded the motion. All were in favor, no oppositions.

Next Meeting: May 6<sup>th</sup> 2019 from 10 am to 12 pm-Location TBD